



Information for booking NASGW Hotel Reservations

NASGW has negotiated discounted hotel rates for NASGW Members for the upcoming Expo. Using the links below, you can review the Gaylord Texan hotel options, make real-time reservations through our secure hotel booking website, or contact our housing provider by phone or email.

You **must** make your hotel reservation through Orchid Events. If you call the Gaylord directly, you will be told the block is sold out. Hotel reservations are taken on a first-come, first-served, space available basis. Submit your request as soon as possible for the best opportunity of receiving your hotel choice.

Ways to Book Hotel Reservations

Online: [CLICK HERE](#) **1-9 Rooms** (for new reservation OR to modify or cancel an existing hotel reservation)

Telephone: Agents available 7:00 a.m. to 6:00 p.m. Mountain Standard Time, Monday through Friday
Toll-free (US): 1-877-505-0678
International: +1 801-505-4616

Reserving a Room Block (10 or more rooms)

[CLICK HERE](#) to fill out the online sub block request form. Confirmation of the block will be emailed to you at the email you provide in your request.

Deposit

All reservation requests must be accompanied by a credit card guarantee for deposit of one night's room and tax for each room reserved. Your credit card **WILL NOT BE CHARGED** during this initial stage and will be held as a GUARANTEE only.

Acknowledgments

Orchid Events will send reservation acknowledgements within 24 hours via email if booked online or by telephone. If you do not receive your acknowledgement in this time frame, contact Orchid Events. **You will not receive a written confirmation from the hotel.**

Cancellations & Changes

Reservations can be modified or cancelled without penalty on or before August 22, 2025. Cancellations received on or after August 23, 2025 will forfeit deposit of one night's room and tax.

Through October 3, 2025, changes and cancellations can be made online or by contacting Orchid Events via e-mail at help@orchid.events. After October 3, 2025, contact your hotel to make changes and/or cancellations.

Questions or Special Requests?

For questions or special requests, please contact Orchid Events at 877-505-0678 or help@orchid.events. Special requests are not guaranteed. Hotels will assign specific room types upon check-in, based on availability.

Hotel Suites

If you are interested in booking a hotel suite, please email help@orchid.events.